Supply Chain

## Learning Objectives

1. Understand the role of transportation in a supply chain
2. Evaluate the strengths and weaknesses of different modes of transportation
3. Discuss the role of infrastructure and policies in transportation
4. Identify the relative strengths and weaknesses of various transportation network design options
5. Identify trade-offs that shippers need to consider when designing a transportation network

## The Role of Transportation in a Supply Chain

- Movement of product from one location to another
- Products rarely produced and consumed in the same location
- Significant cost component
- Shipper requires the movement of the product
- Carrier moves or transports the product


# Modes of Transportation and their Performance Characteristics 

- Air
- Package carriers
- Truck
- Rail
- Water
- Pipeline
- Intermodal


## Modes of Transportation and their Performance Characteristics

|  | Freight <br> Value <br> (\$ billions) <br> in 2002 | Freight <br> Tons <br> (billions) <br> in 2002 | Freight <br> Ton-Miles <br> (millions) <br> in 2002 | Value <br> Added to <br> GNP <br> (billion \$) <br> in 2009 |
| :--- | :---: | :---: | :---: | :---: |
| Mode | 563 | 6 | 13 | 61.9 |
| Air (includes |  |  |  |  |
| truck and air) | 9,075 | 11,712 | 1,515 | 113.1 |
| Truck | 392 | 1,979 | 1,372 | 30.8 |
| Rail | 673 | 1,668 | 485 | 14.3 |
| Water | 896 | 3,529 | 688 | 12.0 |
| Pipeline | 1,121 | 229 | 233 |  |
| Multimodal |  |  |  |  |

Table 14-1

## Air

- Cost components
- Fixed infrastructure and equipment
- Labor and fuel
- Variable - passenger/cargo
- Key issues
- Location/number of hubs
- Fleet assignment
- Maintenance schedules
- Crew scheduling
- Prices and availability


## Package Carriers

- Small packages up to about 150 pounds
- Expensive
- Rapid and reliable delivery
- Small and time-sensitive shipments
- Provide other value-added services
- Consolidation of shipments a key factor


## Truck

- Significant fraction of the goods moved
- Truckload (TL)
- Low fixed cost
- Imbalance between flows
- Less than truckload (LTL)
- Small lots
- Hub and spoke system
- May take longer than TL


## Rail

- Move commodities over large distances
- High fixed costs in equipment and facilities
- Scheduled to maximize utilization
- Transportation time can be long
- Trains 'built' not scheduled


## Water

- Limited to certain geographic areas
- Ocean, inland waterway system, coastal waters
- Very large loads at very low cost
- Slowest
- Dominant in global trade
- Containers


## Pipeline

- High fixed cost
- Primarily for crude petroleum, refined petroleum products, natural gas
- Best for large and stable flows
- Pricing structure encourages use for predicable component of demand


## Intermodal

- Use of more than one mode of transportation to move a shipment
- Grown considerably with increased use of containers
- May be the only option for global trade
- More convenient for shippers - one entity
- Key issue - exchange of information to facilitate transfer between different modes


## Transportation Infrastructure and Policies

- Governments generally take full responsibility or played a significant role in building and managing infrastructure elements
- Without a monopoly, deregulation and market forces help create an effective industry structure
- Pricing should reflect the marginal impact on the cost to society


## Transportation Infrastructure and Policies



Figure 14-1

## Design Options for a Transportation Network

- When designing a transportation network

1. Should transportation be direct or through an intermediate site?
2. Should the intermediate site stock product or only serve as a cross-docking location?
3. Should each delivery route supply a single destination or multiple destinations (milk run)?

## Direct Shipment Network to Single Destination



Figure 14-2

## Direct Shipping with Milk Runs



Figure 14-3

## All Shipments via Intermediate Distribution Center with Storage

Suppliers
Buyer Locations


Figure 14-4

# All Shipments via Intermediate Transit Point with Cross-Docking 

- Suppliers send their shipments to an intermediate transit point
- They are cross-docked and sent to buyer locations without storing them


## Shipping via DC Using Milk Runs



Figure 14-5

## Tailored Network

| Network Structure | Pros | Cons |
| :--- | :--- | :--- |
| Direct shipping | No intermediate warehouse <br> Simple to coordinate | High inventories (due to large lot <br> size) <br> Significant receiving expense |
| Direct shipping with milk <br> runs | Lower transportation costs for small lots <br> All shipments via central | Increased coordination <br> complexity |
| DC with inventory <br> storage | Lower inbound transportation cost <br> through consolidation | Increased inventory cost <br> Increased handling at DC |
| All shipments via central | Low inventory requirement <br> DC with cross-dock | Lower transportation cost through <br> consolidation |
| Shipping via DC using | Lower outbound transportation cost for <br> small lots | Increased coordination <br> complexity |
| milk runs |  |  |

Table 14-2

## Selecting a Transportation Network

- Eight stores, four supply sources
- Truck capacity $=40,000$ units
- Cost \$1,000 per load, \$100 per delivery
- Holding cost = \$0.20/year


## Selecting a Transportation Network

$$
\text { Annual sales }=960,000 / \text { store } \quad \text { Direct shipping }
$$

Batch size shipped from each
supplier to each store $=40,000$ units
Number of shipments/yr from
each supplier to each store $=960,000 / 40,000=24$
Annual trucking cost
for direct network $=24 \times 1,100 \times 4 \times 8=\$ 844,800$
Average inventory at each
store for each product $=40,000 / 2=20,000$ units
Annual inventory cost
for direct network $=20,000 \times 0.2 \times 4 \times 8=\$ 128,000$
Total annual cost of
direct network $=\$ 844,800+\$ 128,000=\$ 972,800$

## Selecting a Transportation Network

$$
\text { Annual sales }=960,000 / \text { store } \quad \text { Milk runs }
$$

Batch size shipped from each supplier to each store

$$
=40,000 / 2=20,000 \text { units }
$$

Number of shipments/yr from each supplier to each store $\quad=960,000 / 20,000=48$
Transportation cost per shipment per store (two stores/truck) $\quad=1,000 / 2+100=\$ 600$
Annual trucking cost for direct network
$=48 \times 600 \times 4 \times 8=\$ 921,600$
Average inventory at each store for each product
$=20,000 / 2=10,000$ units
Annual inventory cost for direct network
Total annual cost of direct network
$=10,000 \times 0.2 \times 4 \times 8=\$ 64,000$
$=\$ 921,600+\$ 64,000=\$ 985,600$

## Selecting a Transportation Network

$$
\text { Annual sales }=120,000 / \text { store } \quad \text { Direct shipping }
$$

Batch size shipped from each
supplier to each store $=40,000$ units
Number of shipments/yr from
each supplier to each store $=120,000 / 40,000=3$
Annual trucking cost
for direct network $=3 \times 1,100 \times 4 \times 8=\$ 105,600$
Average inventory at each
store for each product $=40,000 / 2=20,000$ units
Annual inventory cost
for direct network $=20,000 \times 0.2 \times 4 \times 8=\$ 128,000$
Total annual cost of
direct network $=\$ 105,600+\$ 128,000=\$ 233,600$

## Selecting a Transportation Network

$$
\text { Annual sales }=120,000 / \text { store } \quad \text { Milk runs }
$$

Batch size shipped from each supplier to each store
$=40,000 / 4=10,000$ units
Number of shipments/yr from
each supplier to each store $\quad=120,000 / 10,000=12$
Transportation cost per shipment
per store (two stores/truck) $\quad=1,000 / 4+100=\$ 350$
Annual trucking cost for direct network
$=12 \times 350 \times 4 \times 8=\$ 134,400$
Average inventory at each store for each product
$=10,000 / 2=5,000$ units
Annual inventory cost for direct network
Total annual cost of direct network
$=5,000 \times 0.2 \times 4 \times 8=\$ 32,000$
$=\$ 134,400+\$ 32,000=\$ 166,400$

## Trade-offs in Transportation Design

- Transportation and inventory cost trade-off
- Choice of transportation mode
- Inventory aggregation
- Transportation cost and responsiveness trade-off


## Trade-offs in Transportation Design

| Mode | Cycle <br> Inventory | Safety <br> Inventory | In-Transit <br> Cost | Transportation <br> Time | Transportation <br> Cost |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Rail | 5 | 5 | 5 | 2 | 5 |
| TL | 4 | 4 | 4 | 3 | 3 |
| LTL | 3 | 3 | 3 | 4 | 4 |
| Package | 1 | 1 | 1 | 6 | 1 |
| Air | 2 | 2 | 2 | 5 | 2 |
| Water | 6 | 6 | 6 | 1 | 6 |

Table 14-3

## Trade-offs When Selecting Transportation Mode

Demand = 120,000 motors, Cost = \$120/motor,<br>Weight = $10 \mathrm{lbs} /$ motor, Lot size $=3,000$,<br>Safety stock $=50 \%$ ddlt

| Carrier | Range of Quantity <br> Shipped (cwt) | Shipping Cost (\$/cwt) |
| :--- | :---: | :---: |
| AM Railroad | $200+$ | 6.50 |
| Northeast Trucking | $100+$ | 7.50 |
| Golden Freightways | $50-150$ | 8.00 |
| Golden Freightways | $150-250$ | 6.00 |
| Golden Freightways | $250+$ | 4.00 |

## Trade-offs When Selecting Transportation Mode

$$
\text { Cycle inventory }=Q / 2=2,000 / 2=1,000 \text { motors }
$$

Safety inventory $=L / 2$ days of demand $=(6 / 2)(120,000 / 365)=986$ motors
In-transit inventory $=120,000(5 / 365)=1,644$ motors
Total average inventory $=1,000+986+1,644$
$=3,630$ motors
Annual holding cost

$$
\text { using AM Rail }=3,630 \times \$ 30=\$ 108,900
$$

Annual transportation cost using AM Rail $=120,000 \times 0.65=\$ 78,000$
The total annual cost for inventory and transportation
using AM Rail = \$186,900

# Trade-offs When Selecting Transportation Mode 

|  | Lot Size | Transpor- <br> tation <br> Cost | Cycle <br> Inventory | Safety <br> Inventory | In-Transit <br> Inventory | Inventory <br> Cost | Total <br> Cost |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Alternative | Motors) | AM Rail | 2,000 | $\$ 78,000$ | 1,000 | 986 | 1,644 |
| Northeast | 1,000 | $\$ 90,000$ | 500 | 658 | 986 | $\$ 64,320$ | $\$ 154,320$ |
| Golden | 500 | $\$ 96,000$ | 250 | 658 | 986 | $\$ 56,820$ | $\$ 152,820$ |
| Golden | 1,500 | $\$ 96,000$ | 750 | 658 | 986 | $\$ 71,820$ | $\$ 167,820$ |
| Golden | 2,500 | $\$ 86,400$ | 1,250 | 658 | 986 | $\$ 86,820$ | $\$ 173,220$ |
| Golden | 3,000 | $\$ 80,000$ | 1,500 | 658 | 986 | $\$ 94,320$ | $\$ 174,320$ |
| Golden (old | 4,000 | $\$ 72,000$ | 2,000 | 658 | 986 | $\$ 109,320$ | $\$ 181,320$ |
| Groposal) <br> Golden <br> (new <br> proposal) | 4,000 | $\$ 67,000$ | 2,000 | 658 | 986 | $\$ 109,320$ | $\$ 176,820$ |

Table 14-5

## Tradeoffs When

## Aggregating Inventory

Highval - weekly demand $\Gamma_{H}=2, \int_{H}=5$, weight $=0.1 \mathrm{lbs}$, cost $=\$ 200$
Lowval - weekly demand $\Gamma_{L}=20, \int_{L}=5$, weight $=0.04 \mathrm{lbs}$, cost $=\$ 30$
$C S L=0.997$, holding cost $=25 \%, L=1$ week, $T=4$ weeks
UPS lead time $=1$ week, $\$ 0.66+0.26 x$
FedEx lead time $=$ overnight, $\$ 5.53+0.53 x$

- Option A. Keep the current structure but replenish inventory once a week rather than once every four weeks
- Option B. Eliminate inventories in the territories, aggregate all inventories in a finished-goods warehouse at Madison, and replenish the warehouse once a week


## Tradeoffs When

 Aggregating Inventory1. HighMed inventory costs (current scenario, HighVal)

Average lot size, $Q_{H}=$ expected demand during $T$ weeks

$$
=T_{H}=4 \quad 2=8 \text { units }
$$

Safety inventory, $s s_{H}=F^{-1}(C S L) \quad{ }_{T+L}=F^{-1}(C S L) \quad \sqrt{T+L}$

$$
=F^{-1}(0.997) \quad \sqrt{4+1} \quad 5=30.7 \text { units }
$$

Total HighVal inventory $=Q_{H} / 2+s s_{H}=(8 / 2)+30.7=34.7$ units

All 24 territories, HighVal inventory $=24 \times 34.7=832.8$ units

## Tradeoffs When

 Aggregating Inventory1. HighMed inventory costs (current scenario, LowVal)

Average lot size, $Q_{L}=$ expected demand during $T$ weeks

$$
=T_{H}=4 \quad 20=80 \text { units }
$$

Safety inventory, $s s_{L}=F^{-1}(C S L) \quad{ }_{T+L}=F^{-1}(C S L) \quad \sqrt{T+L}$

$$
=F^{-1}(0.997) \quad \sqrt{4+1} \quad 5=30.7 \text { units }
$$

Total LowVal inventory $=Q_{L} / 2+s s_{L}=(80 / 2)+30.7=70.7$ units

All 24 territories, LowVal inventory $=24 \times 70.7=1696.8$ units

## Tradeoffs When

 Aggregating InventoryAnnual inventory
holding cost

$$
\begin{aligned}
\text { for HighMed }= & (\text { average HighVal inventory } \times \$ 200 \\
& + \text { average LowVal inventory } \times \$ 30) \times \\
& 0.25 \\
= & (832.8 \times \$ 200+169.8 \times \$ 30) \times 0.25 \\
= & \$ 54,366(\$ 54,395 \text { without rounding })
\end{aligned}
$$

## Tradeoffs When

## Aggregating Inventory

2. HighMed transportation cost (current scenario)

Average weight of each replenishment order

$$
=0.1 Q_{H}+0.04 Q_{L}=0.1 \times 8+0.04 \times 80=4 \text { pounds }
$$

Shipping cost per replenishment order

$$
=\$ 0.66+0.26 \times 4=\$ 1.70
$$

Annual transportation cost $=\$ 1.70 \times 13 \times 24=\$ 530$
3. HighMed total cost (current scenario)

Annual inventory and transportation cost at HighMed

$$
\begin{aligned}
& =\text { inventory cost }+ \text { transportation cost } \\
& =\$ 54,366+\$ 530=\$ 54,896
\end{aligned}
$$

## Tradeoffs When Aggregating Inventory

|  | Current Scenario | Option A | Option B |
| :--- | :--- | :--- | :--- |
| Number of stocking locations | 24 | 24 | 1.2 units |
| Reorder interval | 4 weeks | 1 week | 1 week |
| HighVal cycle inventory | 96 units | 24 units | 24 units |
| HighVal safety inventory | 737.3 units | 466.3 units | 95.2 units |
| HighVal inventory | 833.3 units | 490.3 units | 119.2 units |
| LowVal cycle inventory | 960 units | 240 units | 240 units |
| LowVal safety inventory | 737.3 units | 466.3 units | 95.2 units |
| LowVal inventory | $1,697.3$ units | 706.3 units | 335.2 units |
| Annual inventory cost | $\$ 54,395$ | $\$ 29,813$ | $\$ 8,473$ |
| Shipment type | Replenishment | Replenishment | Customer order |
| Shipment size | 8 HighVal +80 LowVal | 2 HighVal + 20 LowVal | 1 HighVal + 10 LowVal |
| Shipment weight | 4 lbs. | 1 lb. | 0.5 lb. |
| Annual transport cost | $\$ 530$ | $\$ 1,148$ | $\$ 13,464$ |
| Total annual cost | $\$ 54,926$ | $\$ 30,961$ | $\$ 22,938$ |

Table 14-6

## Tradeoffs When

## Aggregating Inventory

Average weight of each customer order

$$
=0.1 \times 0.5+0.04 \times 5=0.25 \text { pounds }
$$

Shipping cost per customer order

$$
=\$ 5.53+0.53 \times 0.25=\$ 5.66
$$

Number of customer orders per territory per week $=4$
Total customer orders per year $=4 \times 24 \times 52=4$
Annual transportation cost $=4,992 \times \$ 5.66=\$ 28,255$
Total annual cost = inventory cost + transportation cost

$$
=\$ 8,474+\$ 28,255=\$ 36,729
$$

## Tradeoffs When Aggregating Inventory

|  | Aggregate | Disaggregate |
| :--- | :--- | :--- |
| Transport cost | Low | High |
| Demand uncertainty | High | Low |
| Holding cost | High | Low |
| Customer order size | Large | Small |

Table 14-7

## Trade-off Between Transportation Cost and Responsiveness

Steel shipments LTL $=\$ 100+0.01 x$

|  | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Sunday |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Week 1 | 19,970 | 17,470 | 11,316 | 26,192 | 20,263 | 8,381 | 25,377 |
| Week 2 | 39,171 | 2,158 | 20,633 | 23,370 | 24,100 | 19,603 | 18,442 |

Table 14-8

## Trade-off Between Transportation Cost and Responsiveness <br> Table 14-9

|  |  | Two-Day Response |  | Three-Day Response |  | Four-Day Response |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Day | Demand | Quantity <br> Shipped | Cost $(\$)$ | Quantity <br> Shipped |  | Cost $(\$)$ | Quantity <br> Shipped |
| 1 | 19,970 | 19,970 | 299.70 | 0 |  | Cost (\$) |  |
| 2 | 17,470 | 17,470 | 274.70 | 37,440 | 474.40 | 0 |  |
| 3 | 11,316 | 11,316 | 213.16 | 0 |  | 48,756 | 586.56 |
| 4 | 26,192 | 26,192 | 361.92 | 37,508 | 475.08 | 0 |  |
| 5 | 20,263 | 20,263 | 302.63 | 0 |  | 0 |  |
| 6 | 8,381 | 8,381 | 183.81 | 28,644 | 386.44 | 54,836 | 648.36 |
| 7 | 25,377 | 25,377 | 353.77 | 0 |  | 0 |  |
| 8 | 39,171 | 39,171 | 491.71 | 64,548 | 745.48 | 0 |  |
| 9 | 2,158 | 2,158 | 121.58 | 0 |  | 66,706 | 767.06 |
| 10 | 20,633 | 20,633 | 306.33 | 22,791 | 327.91 | 0 |  |
| 11 | 23,370 | 23,370 | 333.70 | 0 |  | 0 |  |
| 12 | 24,100 | 24,100 | 341.00 | 47,70 | 574.70 | 68,103 | 781.03 |
| 13 | 19,603 | 19,603 | 296.03 | 0 |  | 0 |  |
| 14 | 18,442 | 18,442 | 284.42 | 38,045 | 480.45 | 38,045 | 480.45 |
|  |  |  | $\$ 4,164.46$ |  | $3,464.46$ |  | $3,264.46$ |

## Tailored Transportation

- The use of different transportation networks and modes based on customer and product characteristics
- Factors affecting tailoring
- Customer density and distance
- Customer size
- Product demand and value


## Tailored Transportation

|  | Short Distance | Medium Distance | Long Distance |
| :--- | :--- | :--- | :--- |
| High density | Private fleet with | Cross-dock with | Cross-dock with |
|  | milk runs | milk runs | milk runs |
| Medium density | Third-party milk <br> runs | LTL carrier | LTL or package |
| Low density | Third-party milk | LTL or package | Package carrier |
|  | runs or LTL carrier | carrier |  |

Table 14-10

## Tailored Transportation

| Product Type | High Value | Low Value |
| :--- | :--- | :--- |
| High demand | Disaggregate cycle inventory. <br> Aggregate safety inventory. <br> Inexpensive mode of <br> transportation for replenishing <br> cycle inventory and fast mode <br> when using safety inventory. | Disaggregate all inventories <br> and use inexpensive mode of <br> transportation for <br> replenishment. |
| Low demand | Aggregate all inventories. If <br> needed, use fast mode of <br> transportation for filling <br> customer orders. | Aggregate only safety <br> inventory. Use inexpensive <br> mode of transportation for <br> replenishing cycle inventory. |

## Role of IT in Transportation

- The complexity of transportation decisions demands use of IT systems
- IT software can assist in:
- Identification of optimal routes by minimizing costs subject to delivery constraints
- Optimal fleet utilization
- GPS applications


## Risk Management in Transportation

- Three main risks to be considered in transportation are

1. Risk that the shipment is delayed
2. Risk of disruptions
3. Risk of hazardous material

- Risk mitigation strategies
- Decrease the probability of disruptions
- Alternative routings
- In case of hazardous materials the use of modified containers, low-risk transportation models, modification of physical and chemical properties can prove to be effective


## Making Transportation Decisions in Practice

1. Align transportation strategy with competitive strategy
2. Consider both in-house and outsourced transportation
3. Use technology to improve transportation performance
4. Design flexibility into the transportation network

## Summary of Learning Objectives

1. Understand the role of transportation in a supply chain
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5. Identify trade-offs that shippers need to consider when designing a transportation network

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Printed in the United States of America.

